



To the families and communities we serve,

We currently are experiencing a situation that is new to all of us, and we are taking it day by day. The COVID-19 virus that is affecting communities around the globe is now affecting us. With the recommendations from the Center for Disease Control (CDC) this past weekend to limit public gatherings to 50 people or less, we have made some temporary adjustments to our regular services.

We are keeping an eye on the situation and taking each person's health and welfare into careful consideration as we continue to serve families during this critical time. We are adhering to all the universal health and hygiene precautions that we always have taken, and our staff remains committed to helping each family through the entire process of their loss and grief. Nothing has changed for us. We have dealt with new viruses and diseases since we have been in business. This is no different than other situations we have overcome in the past.

We will continue being available 24/7 for all of our families. Each of our facilities will stay open each day, and our staff is always available. We are able to meet with families onsite, or by phone (whichever is most comfortable for families). We will also still be able to host services. However, we will need to follow the recommendations of the CDC and limit the number of attendees to 50 or less for the next few weeks. There are several options for services and gatherings, which we will discuss on a per-service basis.

There are many thoughts and emotions that surround the loss of a loved one. Remember, we are here to help in any way we can—even throughout the confusion and disruption we are facing now and may continue facing over the next few weeks.

With sincere care and support,

Robert Nunnaley and The PinesFunerals family.